



GENERAL CONDITIONS OF CAMPING FONDESPIERRE ***

These conditions govern the sales of stays and are valid from the reservation made. The reservation of a stay implies the complete adhesion to the general conditions of sale.

❖ THE RENT IS PERSONAL

The lessee is prohibited from subletting or assigning the rental or the site to a third party. **We remind you that rental accommodation and locations are provided for a specific number of people, including children and babies.** In case of arrival in excess of the planned capacity or with non-extras on your initial reservation, it will be canceled without any refund. Any changes that may result in a change in the amount of the fee, plus or minus, must be reported on arrival. In case of misrepresentation by the lessee, the present contract will be terminated automatically and the sums paid will remain the property owner.

❖ ARRIVAL AND DEPARTURE TIME

Rentals are available from 15pm, the day of arrival, and an inventory must be made between 8am and 10am on the day of departure. **Campsite places are available from 12am** and must be vacated by 12.00 pm on the day of departure. Thank you to inform us of the possible delay of your arrival in order to keep your reservation. The manager will have the reservation if there is no news from you 24 hours after the arrival date.

❖ CANCELLATION

In case of cancellation, you must send us a registered letter with acknowledgment of receipt. If the cancellation takes place 30 days before your arrival, 30% of your stay will be retained. The total amount paid for the reservation will be retained by the campsite in case of cancellation less than a month before your arrival. When the stay begins, no refund is possible due to early departure, whatever the reason. In case of early departure, the management reserves the right to re-let the rental. Booking fees will be retained at the campsite, regardless of the situation.

Optional: a cancellation insurance can be subscribed, the amount of it, corresponds to 2.7% of the cost of the stay. You can read the general conditions of insurance on the campsite www.camping-fondespierre.com or on www.campez-couvert.com.

❖ GARANTIE STAY RESERVATION AND GUARANTEE DEPOSIT

The rental becomes effective as a result of our agreement, and after deduction of the payment of the deposit of 30% of the amount of the stay to the order of SAS MARLIE. **The undersigned agrees to send us the balance no later than 30 days before the arrival date. In case of non-payment of the balance within these deadlines, the reservation will be canceled without restitution of the deposit.**

Upon arrival, a deposit of 300 € will be required for the rental. **Without a deposit on your part, you will not be able to access your rental.** You must also check the inventory of the rented property (inventory grid given when you arrive) and inform us of any anomalies found within 24 hours. After this time, we will no longer be able to take this into account. The deposit will be returned on the day of departure or return by mail after the inventory of places made by us (inventory by appointment, to be taken in advance at the reception). In case of departure outside opening hours, the deposit will be returned within fifteen days of your departure, less the value of the damaged or missing objects, possibly, the rehabilitation of the rented property.

The cleaning of the rented property is the responsibility of the tenant. At the end of the stay, the rental must be returned in perfect state of cleanliness. Otherwise, the sum of 60 € will be deducted from the deposit. Bed linen and towels are not provided.

❖ RULES OF PROCEDURE

- The lessee undertakes scrupulously to respect the rules of the campsite posted at the entrance. In particular, he will avoid disturbing his neighbors with loud-sounding devices and will not park his vehicle on a site other than his own. So any noise between 23H00 and 7H00. Failure to comply with the internal regulations, after warning, will result in expulsion without refund or compensation from the lessee.
- **Camping Fondespierre is not liable for theft, loss or damage of any kind during or after a stay. The management is only responsible for objects deposited at the reception. Unaccompanied minors are not accepted in the campsite.**
- **Pets** are allowed in the campsite provided that they are **vaccinated** (presentation of the vaccination book on arrival), **kept on a leash** and that **these owners eliminate the fouling** caused by their animal. Dogs of category 1 and 2 are forbidden in the campsite. A fee of 2.00€ per day in low season and 3.00€ per day in high season will be required for your pet.
- Wearing the wristband on the wrist is mandatory in July and August.
- **Bathing shoes and shorts are forbidden at the campsite swimming pool.**
- The barbecues are strictly forbidden, because the camp-site is in zone of big fires. Only barbecues and electric planchas are allowed in the campsite.
- It is strictly forbidden to throw cigarette butts on the ground for reasons of cleanliness and safety (the campsite is located in a zone of large fires).
- It is forbidden to mount a tent on a rental location.
- Visitors can be admitted to the campsite under the responsibility of those who receive them. Upon arrival, they must report to the reception and pay a fee. **Visitors are not allowed at the campsite swimming pool.**
- The garbage must be packaged in trash bags and placed in containers located outside the campsite. The glass will be deposited in a specific container.
- **Right to one's image** : for advertising purposes, you expressly authorize and without compensation, the campsite to use on all media the photographs of you, your children and your personal belongings that could be taken during your stay. In case of disagreement, thank you to inform the reception of the campsite.

❖ MEDIATION OF DISPUTES OF CONSUMPTION

In accordance with the provisions of the Consumer Code concerning "the process of mediation of consumer disputes", the customer has the right to make free use of the mediation service offered by Camping Fondespierre. The mediator "consumer law" thus proposed is MEDICYS.

This mediation device can be reached through :

- electronic way : www.medicys.fr ; - or by post : MEDICYS

- center for mediation and amicable settlement of bailiffs - 73, Boulevard de Clichy, 75009 - Paris.

SURNAME

DATE

SIGNATURE